



Press release
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Icomera and Thalys Extend High-Speed Passenger Wi-Fi Partnership

The high-speed rail operator Thalys has renewed its contract with Icomera, extending its high-speed wireless Internet connectivity offer on its European lines. A subsidiary of ENGIE Solutions, Icomera is the world's leading provider of wireless Internet connectivity for public transport. This high-speed Wi-Fi access allows passengers to benefit from a certain comfort in their travels, facilitating the choice of this mode of transport. This commitment is fully in line with ENGIE Solutions's objectives of reinventing living environments for a more virtuous and sustainable world.

High-speed rail operator Thalys has renewed its contract with Icomera to continue delivering reliable, high quality Passenger Wi-Fi on its lines serving four European countries.

Thalys first selected Icomera to operate the Wi-Fi service on board its 26 8-car train sets in late 2014, with the fleet-wide installation project completed on schedule the following year. Using Icomera's SureWAN™ technology, which intelligently aggregates the multiple cellular networks available along the train's route, the European Rail operator has been able to offer a quality onboard Passenger Wi-Fi experience, even during journeys at 300km/h.

Icomera provides wireless Internet connectivity "as a service" to Thalys, an approach that is increasingly favored by the industry. Icomera supports the trains' onboard networks with a suite of fully integrated cloud-based management tools and a 24-hour Network Operations Center, working 365 days a year. This means that any issues affecting passenger experience are swiftly remedied and, in some cases, averted entirely through pre-emptive action. The decision to extend the partnership allows Thalys to take advantage of the latest advances in wireless Internet technology, and its customers can expect to see an increase in the quality of service.

Bertrand Gosselin, Thalys CEO, said: *"At Thalys, we are a forerunner and have been offering Wi-Fi on board our trains since 2008. We are constantly seeking to innovate and providing our customers with a quality experience at 300km/h. Our partnership with Icomera is key with these objectives"*.

Wilfrid Petrie, Executive Vice President of ENGIE, in charge of ENGIE Solutions and Magnus Friberg, Icomera CEO added: *"At ENGIE Solutions and Icomera, we work to promote green and connected mobility that contributes to improving the living environments of users. Aware that the attractiveness of public transport is a natural part of this mission, we are eager to provide Thalys, which is an essential partner in this mission, with all the improvements that will enable it to reaffirm its commitment to quality to its passengers."*

About Icomera

Icomera is the world's leading provider of wireless Internet connectivity for public transport and is committed to promoting green mobility. Serving millions of Wi-Fi users worldwide, our award-winning technology makes public transport a better, safer, more attractive option for passengers, supporting our mission to help contribute to a reduction in carbon emissions of 3.5 million metric tons by 2022. A wholly owned subsidiary of ENGIE Solutions, Icomera is headquartered in Gothenburg, Sweden, with main offices in the United Kingdom, Germany, France, Italy, the United States and Canada. Find out more at icomera.com

About ENGIE Solutions

ENGIE Solutions supports towns, industries and companies in the tertiary sector, providing them with solutions to the challenges posed by the energy transition in the form of turnkey and bespoke packages.

ENGIE Solutions' experts apply all their expertise in pursuit of three aims: optimising the use of energy and resources, greening energies and reinventing living and working environments.

ENGIE Solutions guarantees its clients a single point of contact and a combination of complementary offerings that go beyond energy. The company is committed to achieving results and its 50,000 employees which operate throughout France (900 sites) have expertise in an extremely diverse number of areas, ranging from the design and operation of infrastructure & services, to funding, installation and maintenance.

ENGIE Solutions is part of the ENGIE Group, one of the world's leading low-carbon energy and services groups whose purpose is to act to accelerate the transition towards a carbon-neutral world.

Turnover: €10 billion.

To find out more, visit <https://www.engie-solutions.com/en>

About Thalys

For over 20 years, Thalys has been committed to bringing cultures and economies of the four European countries in its network (Belgium, France, Germany, and the Netherlands) closer together, serving more than 7.8 million annual passengers.

At high speed, it takes only 1h22 to reach Paris from Brussels aboard the red trains, 3h20 to travel to Cologne and 3h19 to travel to Amsterdam. A pioneer of on-board Wi-Fi since 2008, Thalys has distinguished itself since the beginning by offering an exceptional service: multilingual welcome, ergonomic comfort, and quality catering.

Find out more at thalys.com

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Image: Thalys, the European high-speed rail operator ([View Full Resolution](#))